



Extending Business Experience with UnitCare 2.0



Each Unitcare service program
has specific offerings.

RUBY warranty

SAPPHIRE warranty

EMERALD warranty

More information available via
<https://unitcare.unitech.eu>.

UnitCare 2.0 Service Program

MINIMIZE RISK AND REMAIN AT HIGH PERFORMANCE

unitech



Service Program

EXTENDING BUSINESS EXPERIENCE

In business landscape we can identify many different challenges in fields like logistics, technical, sales and support. You constantly have to reset your beacons to overcome these challenges and to grow. On your way to unknown heights you need to deliver peak performances and be in full control. In every industry, for instance field service, retail and healthcare, a loss of control in mountaineering won't lead to efficiently reaching the top but to interruption of improvement. By using Unitech equipment you ensure that your business can take its next step.

At Unitech we aim to improve customer's support and services at best with UnitCare 2.0

At Unitech you can protect your units against accidental damage, normal wear & tear and more with the UnitCare 2.0, a convenient, direct pre-packaged service contract from Unitech. You enjoy enhanced investment protection and a low total cost of ownership.

Customers have different demands to keep operations running efficiently, as well as cost effectively. Therefore UnitCare 2.0 is based on understanding business and service needs of each industry where Unitech's mobile computers and scanners are running. This service program goes beyond the standard warranty with a complete package of service levels offering a high level of security to adjust your business needs.

UnitCare 2.0 offers you a reliable, high-quality and effective service program for getting your devices serviced quickly. It keeps your mobile computers and scanners running at peak performance which will result in an increase of customer satisfaction.




Why Unitech's UnitCare?


- Protect your assets against accidental damage, wear, tear and more.
- Create a customised package by adding supplements.
- Keep your assets protected at your preferred demands.
- Minimise the risk and remain at high performance.
- Reduces license costs, by selecting only the necessary.
- Reduce the total cost of ownership.

unitcare 2.0 Levels of service Program


CREATING A PROGRAM MEETING YOUR NEEDS

As UnitCare is based on understanding business and service needs of each industry where Unitech's devices are running. Because we care, we therefore present our UnitCare 2.0 services.






Ruby Warranty ★ ★ ★



Sapphire Warranty ★ ★ ★ ★

+ Supplements



Emerald Warranty ★ ★ ★ ★ ★

++ Supplements

Reduce costs of service by creating your preferred UnitCare 2.0 package meeting your needs!

From now on you can protect your units against accidental damage, normal wear & tear. On top of that you can easily add additional supplements to your warranty, to create your preferred UnitCare service package. You enjoy enhanced investment protection and a low total cost of ownership matching your needs.

By using Unitech you ensure that your business can take its next step. Add UnitCare 2.0 to your order and extend your control!

Total length of contract	1 Year	2 Years	3 Years	4 Years	5 Years
Ruby warranty	✓	N/A	N/A	N/A	N/A
Sapphire Warranty	N/A	✓	✓	✓ *	N/A
Emerald warranty	N/A	N/A	✓	N/A	✓

* Please check the online Partner Price book on <https://portal.unitech.eu> for eligible products.



Service Program offerings

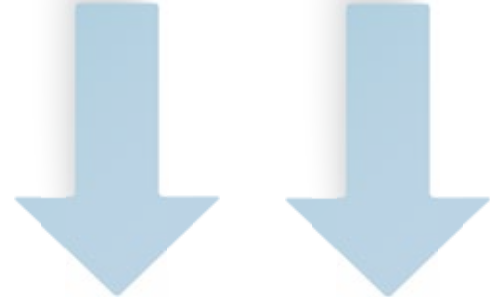
CREATE YOUR OWN WARRANTY PACKATE

Select your preferred service program, the total length of the contract and easily customise your contract by the optional additional supplements - Unitech offers a specific program to meet your individual business needs.

UnitCare Service Program*	Ruby	Sapphire	Emerald
Supported regions	All countries	All countries*	European region*
Electronic malfunction	✓	✓	✓
LCD defect	✓	✓	✓
Touch panel defect	✓	✓	✓
Housing defect	✓	✓	✓
Excessive damage	N/A	N/A	✓
Damage caused by force majeure	N/A	N/A	N/A
Estimated turnaround time	14 Working days	7 Working days	3 Working days
Warranty options	1	2, 3 or 4**	3 or 5
Total length of contract	year	years	years



CUSTOMIZE
Create your own service program !



Additional Supplements ***

Unitech offers a specific program to meet your individual business needs. Easily select additional supplements to be added to your main Sapphire or Emerald contract. Check the contract for the required availability, for additional supplements. Create your own package, by easily adding your preferred supplements. Below you can see which supplements are optional to be included.

Available Additional Supplements:	Ruby	Sapphire	Emerald
Accessories (cradle, cable, power adapter)	N/A	Optional	Optional
Yearly extension	N/A	Optional	Optional
Free pick up service by Unitech	N/A	N/A	Optional
Advanced replacement unit	N/A	N/A	Optional
Battery	N/A	N/A	Optional

* All content on this brochure is written to explain UnitCare 2.0 in more detail, is intended to reflect, and are subject to the TERMS & CONDITIONS UnitCare 2.0 of UNIQUE TECHNOLOGY EUROPE B.V. via <https://UnitCare.unitech.eu>. ** Please check the online Partner Price book on <https://portal.unitech.eu> for eligible products. *** Please check the online Partner Price book on <https://portal.unitech.eu> for eligible products, available supplements and prices.



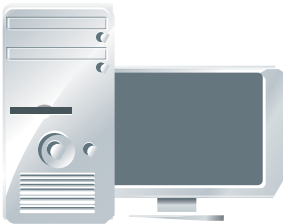
UnitCare 2.0 License

EASY ONLINE ACTIVATION

Because we care, it's easy to select your preferred service program and add additional supplements to complete the contract and cover your devices. Order your UnitCare 2.0 and protect your assets!

Take advantage of Unitech's knowledge to protect your valuable assets and keep them at peak performance!

EASY STEP-BY-STEP License activation:



1. Visit the <https://UnitCare.unitech.eu> and go to the menu "Generate License" to generate your UnitCare licence. The wizard will guide you step-by-step through the process.

MORE INFORMATION:

Please check the online Partner Price book on <https://portal.unitech.eu> for eligible products, available supplements and prices. All content on this brochure is written to explain UnitCare 2.0 in more detail and are subject to the TERMS & CONDITIONS UnitCare 2.0 of UNIQUE TECHNOLOGY EUROPE B.V via <https://UnitCare.unitech.eu>.





unitcare 2.0

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